



Issue 1 October 2014

PRODUCT GUIDE: Landscaping Timbers





A range of robust, quality treated softwood landscaping and cladding products.

Why Choose Q-Garden® Landscaping Timber?

- **Better looking.** Q-Garden® products are manufactured from slow grown, quality softwood.
- **Substantial by design.** Q-Garden® products allow for creation of robust garden features.
- **Extra protection and peace of mind.** Q-Garden® products are preservative pre-treated with the latest generation wood preservative with a built-in water repellent additive.
- Q-Garden® products come with a warranty against decay and insect attack.
- Q-Garden® products are manufactured from certified timber.



Planed Landscaping Sleeper



Multi-purpose screening



Sawn Sleeper Brown



Unseasoned rustic sawn oak

SIZE AND DESCRIPTION (ALL FINISHED SIZES)	COVERAGE	TREATMENT SPECIFICATION	LENGTH	PACK SIZE
115 x 240mm Planed Landscaping Sleeper (4 chamfered edges)		UC4	2400mm	32
27 x 69mm Multi-purpose screening	Variable	UC3	3600mm	256
100 x 200mm Sawn Sleeper Brown (Not Q-Garden® no warranty)		n/a	2400mm	20
100 x 200mm Unseasoned rustic sawn oak (Not Q-Garden®, no warranty)		n/a	2400mm	20

UC3 = Treated to Use Class 3 UC4 = Treated to Use Class 4

Technical Information

TREATMENT RELATED TOLERANCES FOR OUTDOOR WOOD PRODUCTS

When Q-Garden products are pressure pre-treated with TANALITH® E they swell beyond the finished size. This can be as much as 4% of the original size and depends on the moisture content before treatment and the direction of the grain. Therefore, products can end up slightly different sizes after treatment.

As these products dry back to their moisture content before treatment, they will shrink back to their original machined finished size. During long periods of dry summer weather the moisture content of the decking products can drop below their original moisture content before treatment. In this situation they can shrink up to as much as 2.5% of their original machined size and it is normal and acceptable to get a degree of surface checking.

In autumn/winter when the weather gets 'wetter' the moisture content of these products can rise back to similar levels before treatment and as a result the affects of surface checking often disappear as they close.

USE CLASSES

Timber used in an outside application, generally needs to be pressure pre-treated to meet pre-determined Use Classes (UC).

Use Class 3 (UC3)

External building, fencing and landscaping timbers used out of ground contact.

Use Class 4 (UC4)

External building, fencing and landscaping timbers used in ground contact.

We have treated all our outdoor wood products to a specific Use Class to match its likely end use application.



Q-GARDEN™ TIMBER COMPONENTS

15 Year Warranty

Hoppings Softwood Products Plc hereby certify that when fixed appropriately in accordance with the relevant design guidance **Q-Garden®** timber products shall be deemed under warranty for 15 years from the date of supply.

CONDITIONS OF WARRANTY

The component shall have been supplied by Hoppings or by an authorised **Q-Garden®** retailer.

Only **Q-Deck®** sub-frame timbers are deemed suitably fit for use with **Q-Garden®** components. This warranty explicitly excludes the use of non **Q-Deck®** sub-frame components as Hoppings cannot control the specification or quality of such products and these components could expose correctly preservative treated timber to a greater degree of risk of fungal decay/insect attack.

Timber should always be treated in its final form. However, any timber exposed by cross-cutting, notching or boring after treatment must be liberally swabbed with two coats of **Ensele®** brush-on end grain preservative or **Ronseal®** end grain preserver or **Hickson® Decor** End Grain Preservative, in accordance with the Lonza Treated Timber User Guide for **Tanalith® E** pressure treated timber or the manufacturers instructions. Where possible cross-cut ends must not then be placed in the hazard zone of the design (such as sleepers that are cut to a shorter length than supplied and that the cut end is subsequently placed in ground contact whether vertical or horizontal i.e. they are not covered by this warranty even if a suitable end grain preservative is applied to the exposed areas of the timber, created by cutting, boring or notching).

Proof of date and purchase of the timber and **Ensele®** end grain preservative or **Ronseal®** end grain preserver or **Hickson® Decor** End Grain Preservative must be produced to this effect.

The component shall have been fixed and maintained in accordance with appropriate guidance in force at the time, eg. the Timber Decking Manual and Timber Cladding Manual published by the Timber Research and Development Association and the current **Q-Garden®** point of sale leaflet and website at www.qualitydecking.co.uk

EXCLUSIONS OF WARRANTY

- **Q-Garden®** products placed in fresh or salt water contact.
- **Q-Garden®** products supplied for installation outside UK mainland.
- **Q-Garden®** products removed from their original installation and re-used at a new location.
- Degrade caused by poor maintenance, such as allowing the accumulation of dirt and other organic matter to occur, or by a material change in the installation environment i.e. where a Use Class 3 component is 'in effect' being un-necessarily subjected to Use Class 4 conditions.
- Failure due to **Q-Garden®** components being used for any purpose for which they were not designed.

TRANSFERABILITY OF WARRANTY

The **Q-Garden®** 15 year warranty is fully transferable to new owners of the installed deck without notification.

UNDERTAKING

The warranty is for the cost of re-supply, by Hoppings, of a component that is proven to have failed as a result of fungal decay or insect attack, **FREE OF CHARGE**. It does not cover the costs of removal or reinstatement of such components or consequential costs or loss due to failure of the component.

The term 'fungal decay' as used in the warranty refers to wood destroying fungi that feed on and degenerate the wood cell walls. It excludes staining and mould fungi associated with the weathering of wood.

The term 'failed' refers to damage caused by fungi to such an extent that the component is **no longer fit for purpose**.

STATUTORY RIGHTS

This warranty is in addition to the purchaser's normal statutory rights.

The warranties are wholesaler/manufacturer to consumer/buyer warranties.

However the initial raising of a complaint should be directed to the authorised retailer from where the goods were purchased.

The complaint should be made in writing/e-mail and must include proof of purchase ie. a copy or scan of the original invoice.