



# GripDeck® Anti Slip Technology 5 / 3 Year Warranty

## 10 Year Plus Service Life

**Under normal conditions GripDeck® expect our Anti Slip Technology to remain effective for 10 years or more. Service life is only stated as a general guide and does not extend the GripDeck® Anti Slip Warranty. The GripDeck® 5 Year Warranty covers “failure” of GripDeck® anti slip technology, used in GripDeck® Decking, GripDeck® inserts, RetroGrip® (3 Year Warranty Applies) , StadiaStrip™ and GripDeck® Panels.**

GripDeck® Anti Slip Technology is defined as ... our unique combination of specialist epoxy resin embedded with anti slip bauxite aggregate (close to the hardness of diamonds) encased in either timber decking or an aluminium channel manufactured to GripDeck's exact specification.

### **FAILURE is defined as follows:**

- Excessive wear of the anti slip aggregate, to below the top surface of the timber, aluminium or the surface in which it has been installed.
- De-bonding of the epoxy resin from timber grooves or the aluminium inserts / strips in which it sits or any de-bonding of the anti slip aggregate from the epoxy resin.

### **Failure Exemptions:**

- Failure does not include the failure of the timber decking or any materials to which GripDeck® Anti Slip Technology has been fixed.
- Failure does not include any malfunctions caused by incorrect installation carried out by any third party. This includes failure of the adhesive. See installation guides for more information.
- Failure does not include excessive wear to any non-bauxite or dynagrip aggregate. Coloured Quartz Aggregates for example is not covered by this warranty. Please ask for details of other warranties available.

### **The GripDeck® 5 Year Warranty is subject to the following conditions:**

- Where GripDeck® inserts are factory applied and bonded into decking, any decking treatment must be applied AFTER the GripDeck® inserts have been bonded into the grooves for the warranty to apply.
- The warranty is only valid where GripDeck® Anti Slip Technology is used by **pedestrian traffic** (excluding GripDeck Panels which can take road traffic). Vehicular or animal traffic is not covered by the 5 Year Warranty (GripDeck Panels are covered). Use of metal wheel trolleys across any GripDeck® Anti Slip Technology will invalidate the warranty.
- No guarantee is offered against impact damage or failure brought on by failing timbers or damage or failure caused by excessive movement of timbers, vandalism, extremely high levels of footfall or poor installation.
- RetroGrip® products are not covered by the 5 Year Warranty. RetroGrip® products have a 3 year warranty.
- The Service Life of 10 years plus is only a guide under normal conditions and in no way can be used to extend the period of the 5 Year Warranty.

### **Making a claim**

To file a claim under this warranty, you must have registered your purchase with GripDeck within 60 days of purchase, to activate your warranty. Register your product online. Once registered, to make your claim please contact the original supplier from whom you purchased your GripDeck® Anti Slip Technology or contact GripDeck® directly. A member of the Warranty Team will evaluate your claim and, if accepted, will devise a practical and satisfactory solution. GripDeck® repairs or replacements under this warranty must be executed by GripDeck® or an approved GripDeck® agent. Please include your name, address, phone/fax number and e-mail in all correspondence as well as your warranty number. We will respond to all enquiries within 30 working days.

### **Disclaimer**

No other expressed or implied warranties of merchantability or fitness for a particular purpose are made by this warranty except for those expressly provided herein. Under no circumstances shall GripDeck® be liable for any loss or damage arising from the purchase, use or inability to use this product, or for any special, indirect, incidental or consequential damage. Any dispute in relation to this warranty, its interpretation or its execution will fall under the exclusive jurisdiction of the courts of the United Kingdom.