



Three reasons why your basement pumps need a regular service:



- 1** The Guarantee given by your basement contractor depends on it.
- 2** Your building and contents insurance requires it.
- 3** It is your best defence against basement flooding.



Why use PPS?

- We are the largest manufacturers of basement pumping stations – we probably manufactured yours.
- Using our own highly trained engineers ensures your pumps will always remain in factory condition.
- We will contact you when your service is due and visit at a time that suits you.
- We offer truly 24/7 call-outs and commit to arrive at your property within 4 hours of your call.
- With our fully stocked vans almost all our work will be completed within one visit.



You'll also benefit from our new innovations – and even more peace of mind

SMS Telemetry

Simple but effective, this system sends a text message to up to five mobile phones in case of a high-level alarm(s) in packaged pump stations. The unit will also give a local audible alarm. Up to four pump stations can be connected to one SMS telemetry system eliminating the need for separate high-level alarms.



UPS

Uninterruptible Power Supply (UPS) units protect your pump station from power outages, ensuring they continue to operate during power cuts.



Whichever service plan you choose...

...you'll have peace of mind.

	Standard Plan	Basic Plan
Price per month*	£52.00	£42.00
2 services per year	✓	✓
Priority call-outs for unplanned work	✓	✓
24/7 Helpline	✓	✓
Call-out labour included	✓	X
Replacement parts included	✓	X

*Prices based on typical basement pump stations. Please visit our web site to view our full terms & conditions. www.ppsgroupuk.com

Simply complete the enclosed form, seal it and send it **FREEPOST** and we will do all the rest.



For further info, please contact one of our service specialists on 01279 757 400 who will be happy to discuss a plan that is right for you or tailor a plan to meet your exact needs.

SERVICE APPOINTMENTS

Please complete the form below, where information is unknown we will complete at the first service.

Please complete address and preferred contacts in order of priority for arranging servicing and emergency response.

Address

Contact	Mobile No.	Home Tel No.	Other Tel No.	Email Address
1	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Equipment	Location of Chambers	Location of Alarms	Location of Electrics
Equipment 1	<input type="text"/>	<input type="text"/>	<input type="text"/>
Equipment 2 (if applicable)	<input type="text"/>	<input type="text"/>	<input type="text"/>
Equipment 3 (if applicable)	<input type="text"/>	<input type="text"/>	<input type="text"/>
Example	Under the stairs cupboard	In cupboard	Airing cupboard

Preferred servicing time

Early AM	AM	Lunchtime	PM	Late PM
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Please tick preferred slot

I wish to apply for a standard plan @ £52.00 / month.
 I wish to apply for a basic plan @ £42.00 / month.
 Bespoke plan £ / month.
 You agree that you have read and agree with our terms and conditions published on our website: www.ppsgroupuk.com



Instruction to your bank or building society to pay by Direct Debit



Please fill in the whole form using a ball point pen and send to:
 Packaged Pump Systems Ltd, Unit 12 Haslemere Industrial Estate, Pig Lane,
 Bishop's Stortford, Hertfordshire, CM23 3HG
 Name and full postal address of your bank or building society

To: The Manager	Bank/building society
Address	
Postcode	

Name(s) of account holder(s)

Bank/building society account number

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Branch sort code

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Service user number

2	9	1	2	5	9
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Reference

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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FOR PACKAGED PUMP SERVICES LIMITED OFFICIAL USE ONLY
This is not part of the instruction to your bank or building society.

Instruction to your bank or building society
 Please pay Packaged Pump Services Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Packaged Pump Services Limited and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

DDI7

Banks and building societies may not accept Direct Debit Instructions for some types of account.
 A copy of this form and Direct Debit Guarantee will be returned for your records.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Packaged Pump Services Limited will notify you 28 working days in advance of your account being debited or as otherwise agreed. If you request Packaged Pump Services Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Packaged Pump Services Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Packaged Pump Services Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Banks and Building Societies may not accept Direct Debit Instructions for some types of account . The information we hold about you will be used for identification, account administration and for identification, account administration, analysis and fraud/loss prevention purposes.
 Alternatively to find out about our full product range, visit www.ppsgroupuk.com

1 Price available to all customers (paying by Direct Debit) and applies to most households inside the M25. Prices for households outside the M25 may vary. Price correct at time of going to print and subject to change. Your breakdown history will be taken into account in determining next year's pricing.
 2 Limits apply in certain circumstances, see terms and conditions at www.ppsgroupuk.com. 3 Excludes contracted

our services. 4 Phone lines are open weekdays 8am - 5pm. Calls may be monitored and/or recorded for quality assurance and compliance purposes.

PACKAGED PUMP SYSTEMS LTD
Unit 12 Haslemere Industrial Estate,
Pig Lane,
Bishop's Stortford,
Hertfordshire,
CM23 3HG



PPS - Precise, Passionate Service

Precise

Fully trained in-house service engineers to maintain, enhance and replace equipment.

Passionate

Bespoke design, manufacturing and installation ensuring our equipment is fit for every requirement.

Service

From fitting to scheduling maintenance we ensure your needs come first.

- Fully stocked vans
- Emergency breakdown service
- Out of hours service
- Planned maintenance
- Factory trained engineers

**ABOVE & BELOW GROUND PUMP STATIONS | SMS TELEMETRY SYSTEM
BATTERY BACK UP | RAINWATER HARVESTING | COLD WATER BOOSTER SETS**

**01279 757 400 -
Call us today for
peace of mind
pump maintenance.**



**“Dear Sir, I thought I’d drop you a quick note to say that Steve, the engineer who serviced our pump, was a delight to have in our home. He explained what was required, was smart, polite and even had a new part, which saved arranging another appointment. Thank you.”
Mr P, Hertfordshire**

**“PPS’s commissioning services ensure we have total peace of mind when handing over our completed basements and they continue to look after our clients into the future.”
Simon H, Basement Contractor**



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UNIT 12 HASLEMERE INDUSTRIAL ESTATE, PIG LANE,
BISHOP'S STORTFORD, HERTFORDSHIRE, CM23 3HG
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