



BUILDING BETTER INTO EVERYTHING WE DO



HELPING TO BUILD A **GREATER BRITAIN**

BUILDING BETTER INTO EVERYTHING WE DO

At CEMEX we believe in building, and building a better future for everyone. A future we can be proud to leave our children, and our grand children.

A future where the needs of the built environment are balanced with a firm set of commitments to the natural environment.

Operating in the UK for over 80 years and with a rich history of delivering excellent solutions and service, no matter the size of the project, we are proud of our heritage.

CEMEX is the UK's largest supplier of ready-mixed concrete and a leading supplier of cement, aggregates, asphalt, mortar, screed and concrete precast solutions.

Solutions that help to provide our country's essential infrastructure needs, our houses, roads, schools and hospitals.

We strive to build better into everything we do. Through better thinking, better solutions, better service and ultimately a better future for everyone.

That's why our company vision is to be the best.

To help to build a Greater Britain.



HELPING TO BUILD A **GREATER BRITAIN**

INVESTING IN MATERIALS THAT ARE MORE EFFICIENT AND MORE RESPONSIBLE



All our materials exceed NHBC requirements and are fully compliant with BES6001 code for responsible sourcing.



We've developed admixtures that enhance performance whilst reducing carbon and water consumption.



Our innovative permeable products decrease the risk of flooding.

Building equals progress. But not at any cost – it must be done as efficiently and responsibly as possible.

At CEMEX we believe this means challenging the accepted way of doing things and asking not why... but why not?

Why can't we positively affect social issues that really matter? We think that innovative thinking should not only benefit our customers, but also the communities in which we operate, we call it, shared value.

It's a mind-set that continually sees CEMEX at the forefront of pioneering health and safety initiatives. Like our award-winning Safe Cycling Campaign, which is not only changing driver behaviour and raising awareness of cycling around large goods vehicles, it's saving lives.

CEMEX has also developed energy efficient materials with enhanced thermal insulation properties that are helping to save energy and reduce running costs. And permeable concrete, asphalt and paving products that facilitate soak away, decreasing the risk of flooding in our villages, towns and cities.

As water is a commodity for which there is no substitute, CEMEX has partnered with the International Union for the Conservation of Nature and firmly embedded water reduction into our business strategy.

Better thinking has also enabled us to reduce our reliance on fossil fuels. Climafuel is an alternative fuel made from recycled household waste that would otherwise have gone to landfill. It currently provides 65%, and rising, of our energy requirement at our UK cement operations, proving our commitment to waste reduction by helping our industry to consume around 60 times more waste products than we send to landfill.

These and other initiatives, like our innovative carbon calculator, show that at CEMEX we never stop thinking about how we can be better.



BETTER SOLUTIONS

TODAY, CEMEX SOLUTIONS ARE HELPING OUR ECONOMY GROW AND PROSPER



Roller Compacted Concrete is cost-effective and requires 30% less raw materials.



Promptis allows formwork to be stripped after just six hours, saving time and money.



Advanced Flooring and Paving is safer, quicker to place and can reduce costs by up to 20%.

It's better thinking that leads to better products and ultimately, better solutions for our customers.

Through building partnerships and investing in innovation we ensure that our solutions are both compelling and relevant. More efficient, more sustainable and more socially responsible.

Like our cement based pavement solutions that are providing a cost effective alternative to expensive oil-based binders and require 30% less raw materials. And Promptis, our rapid hardening concrete, which is delivering increased productivity and efficiency benefits on-site, enabling earlier completion of contracts. Not only saving time and money but also de-risking contracts and enhancing our customers' reputations with their clients.

CEMEX has also been at the forefront of the use of recycled materials with our factory-produced blended cement, which reduces carbon emissions by 25% per tonne.

Today, CEMEX solutions are helping our economy grow and prosper, from the largest construction projects to the small local projects that make a difference to our everyday lives. Solutions that deliver innovation and value, backed by a passion for unparalleled customer service.



BETTER SERVICE

A 96% ON-TIME DELIVERY RECORD SPEAKS FOR ITSELF

DELIVERY WITHIN THE AGREED TIME FRAME, OR WE'LL CALL YOU



We respond to every enquiry within 24 hours.



100% of our products are tested and quality assured.



100% of your issues will be dealt with within 24 hours.



We're acutely aware that in a time critical industry exceptional service is not just desirable, it's essential.

That's why we've set ourselves industry-leading targets and turned them into a set of commitments that underpin our CEMEX Customer Service Promise. To ensure that dedication to quality, delivery and service is unquestionable. Promises that include...

- 100% of your issues and complaints will be dealt with within 24 hours
- 100% of our products meet or exceed relevant quality standards
- If we can't deal with your enquiry immediately, we'll get back to you within 24 hours
- We always aim to deliver within the agreed time frame. And if there's a problem we'll call you

But it's the people at CEMEX that really make the difference. We empower our employees at a local level to deliver great customer service. Because only by listening and understanding our customers' needs can we effectively deliver on all our commitments.

And these commitments go beyond our day-to-day operations and into to the communities in which we operate to ensure we build a better future.



BETTER / FUTURE

THE ATTENBOROUGH NATURE RESERVE

“A LIFELINE TO THE NATURAL WORLD”



Our Lendahand scheme is making our communities better places to live.



Our Payback Initiative guarantees that for every 10m³ of concrete we produce 1m² of priority habitat has been created.



Our 20-year partnership with the RSPB is producing challenging biodiversity targets.

CEMEX helps to provide this country's essential housing and infrastructure needs, but our activity has an impact, on people and the communities in which we operate.

That's why building a better future is ingrained into every aspect of our business.

For decades we have invested in our communities, through the CEMEX Foundation and the Rugby Benevolent Fund. Our Lendahand scheme demonstrates our commitment to giving back... and to helping make our communities better places to live.

We have created a Payback Initiative that guarantees that 1m² of UK priority habitat is created for every 10m³ of concrete we produce. Through projects like the restoration of 80 hectares at Rugeley quarry in Staffordshire, which won the first ever Natural England Biodiversity award.

And the stunning Attenborough Nature Reserve and visitor centre in Nottingham, described by patron Sir David Attenborough as “a lifeline to the natural world”.

Our continuing 20-year partnership with the RSPB has produced challenging biodiversity targets, including a goal to create 1000 hectares of priority conservation habitat by 2020. It prompted TV presenter and naturalist Chris Packham to comment...

“With its employees, neighbours and conservation organisations, CEMEX UK creates habitats that enrich our environment.”

Proof that CEMEX's commitment to a sustainable future is part of our DNA.



PRODUCTS AND SOLUTIONS THAT BALANCE THE NEEDS OF THE BUILT & NATURAL ENVIRONMENTS

Our commitment to developing innovative products and solutions transcends our operational capabilities and encompasses our firm belief that our solutions should deliver value for all our stakeholders.

We strive to develop products that are both technically superior and socially responsible. All of which exceed NHBC requirements and are fully compliant with the BES6001 code for responsible sourcing.

We also pride ourselves on building our solutions around our customers' requirements and on being easy to deal with, through efficient and friendly service and fully transparent pricing.

The following pages outline some of the vast range of products we have available. Your local sales contact can provide further information and technical assistance whenever required.

READYMIX™ CONCRETE

CEMEX Readymix offers a complete range of market-leading concrete mixes designed to meet every application.

Our technical advisors can help you find the ideal product for your needs.



For even the smallest local project our ready-mixed concrete performs superbly.



CEMEX Readymix is the foundation of all good projects.



Our range of high performance concretes deliver technically superior results.

READYMIX™ CONCRETE

Customer collection or prompt delivery to site is available from our national network throughout the UK, along with industry-leading technical support and advice wherever and whenever it is required.

Our plants are registered with the Quality Scheme for Ready Mixed Concrete (QSRMC) ensuring that:



- Orders are correctly interpreted
- Mix designs are accurate
- Materials delivered comply with relevant standards or specifications
- Plants perform routine sampling and testing to ensure concrete conformity and performance ordering assistance

DOMESTIC MIXES

- Readymix Foundation
- Readymix Paving
- Readymix Flooring

AGRICULTURAL MIXES

- Readymix Stockfloor
- Readymix Farpave
- Readymix Multistore

INDUSTRIAL/SPECIAL MIXES

Foamed Concrete – a pumpable, freeflowing, self-levelling and stable fill material, produced by incorporating a special admixture or pre-formed foam into the mix.

PLASTICISED CONCRETE

Used where quality of finish is important and higher workability is required.

SUPERPLASTICISED CONCRETE

In addition to the properties of Plasticised Concrete, Superplasticised Concrete exhibits radically improved workability and flow characteristics.

BLENDED CEMENT CONCRETE

CEMEX blended cement concrete is the key to profitability for building projects around the UK. Made by replacing a percentage of cement with Ground Granulated Blast Furnace Slag (GGBS) or Pulverised Fuel Ash (PFA), it delivers increased strength, versatility and handling characteristics, as well as up to 40% less embodied carbon.

HIGH STRENGTH CONCRETE

Strengths in excess of 80N/mm² are available for special structural applications. These mixes incorporate specialist admixtures and additions that also provide other technical advantages.

POLYPROPYLENE FIBRE REINFORCED (THE ADVANCED RANGE)

Polypropylene fibre is added to the concrete during batching to improve early age tensile strength and reduce early-age (plastic) shrinkage cracking providing enhanced abrasion resistance.

STEEL FIBRE REINFORCED

Steel fibre is mainly used to increase the flexural and shear strength and the bearing capacity of heavily-trafficked floors.



BRANDED HIGH-PERFORMANCE CONCRETES



FIBRE REINFORCED CONCRETE

CEMEX Advanced Concretes are pioneering products that combine micro and macro-synthetic fibres to give a new level of performance in reinforcement. The introduction of fibres into the concrete mix results in increased toughness and ductility of the hardened concrete, allowing concrete and reinforcement to be placed in one operation without the need for steel mesh.

It's safer, faster and more efficient and more cost-effective.



INTERGRAL WATERPROOF CONCRETE

Permatite is a waterproof concrete solution suitable for basements, swimming pools, lift pits, green rooftops and many other structures that require effective waterproofing. It is designed to meet the requirements of waterproofing as defined in BS8102 (all grades).

The use of specifically designed admixtures provides Permatite with structurally integral waterproofing, enabling concrete to be poured and compacted with ease with enhanced long-term performance and increased durability.



SPRAY APPLIED CONCRETE

Shotcrete concrete is pneumatically projected onto a surface at high velocity, typically blown through a hand-held nozzle. It is designed by blending separately controlled aggregate sources to produce a product with an ideal grading curve to minimize rebound. All raw materials, including cement, fibres and admixtures, can be pre-mixed and delivered in CEMEX's unique silo solution.

Perfect for tunnelling, embankment and mine stabilisation.



SELF-COMPACTING CONCRETE

Evolution concrete is ideal for demanding situations. Its fluid, self-compacting nature allows easier placement and enables contractors to realise the most ambitious and fluid architectural designs.

Available in four formulations – Foundation, Flooring, Structural and Ultimate.



RAPID HARDENING CONCRETE

If you are working to tight deadlines and tighter margins, Promptis rapid hardening concrete will allow you to strip formwork within 6 hours, enabling increased productivity and efficiency benefits on-site and allowing earlier completion of contracts.

It's easy to compact and finish and delivers up to 40N/mm² strength in just 24 hours.



HIGH STRENGTH CONCRETE (60 N/mm² - 80 N/mm²)

Microtech is a high performance concrete that allows placement in harsh conditions. It has high impact and abrasion resistance with enhanced resistance to chloride and sulphate attack.

It has high early and flexural strength with excellent resistance to high temperatures.

CEMENT

CEMEX is one of the UK's leading producers of cement and pioneering in the use of recycled materials in blended cement production.



CEMEX CEM 1 is used in various applications from concrete, mortar and render to the manufacture of pre-cast units such as blocks, bricks, pipes and tiles. It is compatible with fly ash and blast furnace slag, and its colour is generally compatible across UK sites.



CEMEX CEM 2 is a high quality, blended cement that uses recycled fly ash reducing CO₂ emissions by up to 25% for each tonne produced. Enhanced properties offer distinctive benefits including improved durability (especially in adverse weather), sulphate resistance, reduced alkalinity and an improved surface finish delivering a high performing concrete.



CEMEX RAPID is designed to offer a greater rate of strength, making it ideal for the cost-effective production of pre-cast concrete. Made from a finely ground clinker which increases reactivity, it delivers early strength without significant reduction of setting time or the workable period. CEMEX RAPID assists in counteracting the effects of cold weather and is compatible with chloride requirements for pre-stressed concrete.

CEMEX ASH S is a superior, controlled fineness, fly ash that when mixed with Ordinary Portland Cement, produces concretes that deliver exceptional performance and better value. Enhanced placement characteristics, lower carbon content and longer term in-situ benefits provide greater flexibility in the most challenging of applications.

CEMEX FBA (Furnace Bottom Ash) is a by-product of wet bottomed furnaces and as such is thoroughly washed. It is a lightweight aggregate used in the manufacture of lightweight blocks and other specialist applications such as ground coverage for equestrian use.



CEMEX also provides packed cement and carefully blended concretes and mortars offering exceptional quality, convenience and reliability, ensuring the right result every time.



A seamless order to delivery process with a 96% on-time delivery record.



Our bespoke carbon calculator means superior performance with minimised environmental impact.



The Rugby range is exceptional value and has the strength to tackle anything.

MORTAR

CEMEX mortars are available in ready-to-use and dry silo options providing a flexible solution for every situation.

Understanding mortar is our business. Delivering excellent support on our full range of products is our promise. Our experts can advise you on everything from product choice and supply route to material management and health & safety. This includes advice on conformity to standards as well as strength, colour, special mix designs and how to work with different brick and block options. With numerous dedicated production facilities throughout the UK, we have the flexibility to meet your site requirements.

All CEMEX mortars conform to British and European standards and are factory produced for consistency and reliability.



With the fastest growing dry-silo business in the UK, our high quality mortar keeps sites efficient and productive



Ready-to-use Mortar solutions are practical for small jobs and when combined with DSM, on-site downtime can be minimised.



Our mortar solutions provide excellent workability for fast and reliable laying.

READY-TO-USE MORTAR

From a small domestic extension to a major multi-storey development, CEMEX Readyspread mortar is ideally suited to every application. With a proven track record of delivering consistently high quality factory produced mortar and excellent support, CEMEX Readyspread is the flexible option. When it comes to mortar we are the experts. But our expertise doesn't stop there. We also offer a range of bespoke and specialist products required on every project, including:

- Renders and plasters
- Traditional lime:sand
- Specialist sands

DRY SILO MORTAR

CEMEX dry silo mortar is an innovative and efficient solution to mortar delivery, particularly to larger sites. The guaranteed colour, consistency and controlled workability are backed by CEMEX's excellent training and support.

With one of the largest available tanker fleets in the country, we also offer a first class replenishment service, ensuring your site remains productive and cost-efficient.

**EXPERTS IN
MORTAR™**

SCREED

CEMEX screed products offer the flexibility and precision to solve any flooring challenge.

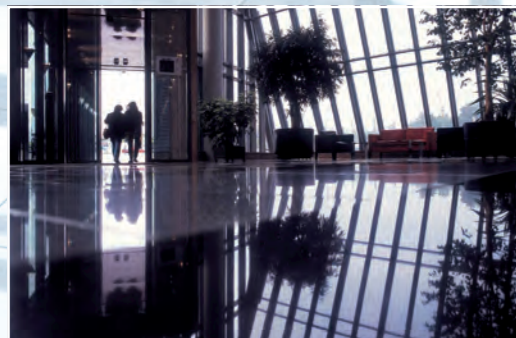
CEMEX produces an extensive range of high quality, ready-to-use screed products covering a wide variety of applications including traditional and flowing methods, monolithic, bonded and unbonded construction, and as a floating screed. These screeds are retarded for a specific time and remain usable for up to one working day, which provides significant productivity benefits and enhanced product quality. All of our products are designed with the final surface finish in mind and are tailored to meet individual and specific requirements.



The CEMEX ReadyScreed range offers superb quality and design flexibility for architects and contractors.



CEMEX Supaflo self-levelling floor screed blends quality with speed of application to deliver exceptional floor finishes in half the time.



When floors need to impress, CEMEX screeds deliver.

READYSCREED®
ORIGINAL

A high performance retarded screeding mortar, CE marked and complying with the requirements of BS EN 13813. It displays distinct advantages over site mixed screeds in terms of accurate mix proportions, consistent properties, shorter drying times and higher strength.

READYSCREED®
REINFORCED

A high quality, retarded screeding mortar, which contains a measured amount of polypropylene fibres. As a substitute to light mesh, the use of fibres in screed ensures the reinforcement is in the correct position and correctly distributed. Readyscreed® Reinforced demonstrates excellent strength characteristics when tested in accordance with BS EN 13892.

READYSCREED®
EARLY STRENGTH

A high quality, retarded screeding mortar displaying all the properties of Readyscreed® Original. Additionally it has enhanced early strength and will dry in approximately half of the time taken by conventional floor screeds.

SUPAFLO®

Developed over many years, Supaflo® is at the forefront of screed technology. A flowing screed flooring solution based on a calcium sulphate binder, it provides significant additional benefits such as speed of application, excellent surface finish, accuracy of placement and finishing, reduced thickness and a substantial reduction in movement joints.

AGGREGATES

The CEMEX aggregates network serves all local building and construction needs. We cater for bulk deliveries on major projects and offer the flexibility of onsite collection for smaller jobs.

CEMEX provides a wide range of aggregates from decorative to high-PSV aggregates to limestone, rock armour and sand and gravel. Throughout our UK-wide aggregates network, we plan carefully to ensure a balance between the need for raw materials and protecting the environment, involving local communities in land restoration opportunities and maximising the use of recycled materials.

Our extensive national aggregates network of quarries; plants, depots and wharves combine the widest possible product range with excellent availability. We also have a marine division, CEMEX Marine, which operates a fleet of dredgers supplying sand and gravel to the construction industry and beach replenishment projects.



Our aggregate supply network provides the highest levels of quality and service at a local level.



Our increased use of rail transport reduces congestion and provides assurance of supply.



CEMEX Marine Solutions play a vital role in the supply of sand and gravel to the UK Construction Industry.

A SUSTAINABLE APPROACH

In all our aggregates production, sustainability is a top priority. All our materials exceed NHBC requirements and are fully compliant with the BES6001 code for responsible sourcing.

Every year, we invest over £1.2m in restoration, creating wildlife havens like the Attenborough Nature Reserve in Nottinghamshire, built on over 360 acres of flooded gravel pits. Through its history, this key CEMEX site provided essential aggregates to all kinds of building projects around Nottinghamshire.

Today, the nature reserve is a unique environment, home to a huge range of aquatic and waterside inhabitants. Our restoration work at the Attenborough Nature Reserve was recognised with the award of the prestigious QPA Cooper Heyman Cup.



ASPHALT



Our coloured asphalt combines design flexibility with durability.



CEMEX asphalts are designed to keep Britain's roads flowing and safe.



From design to installation CEMEX provide a complete solution delivering quality, service and peace of mind.

CEMEX's 'VIA' range of asphalts offers a cost-effective, high performance solution for highway and local authorities, housing developers and even homeowners looking for a new driveway.

All our asphalts conform to the latest European standards and are designed for consistency and reliability. Our experts can advise on conformity to standards as well as specific applications.

VIABASE[®]

STONE MASTIC ASPHALT (SMA) BINDER COURSE

Provides a cost-effective performance driven solution to modern road maintenance strategies. It provides the 'sandwich filling' between an existing sound base and a new thin surface course.

It is rut resistant, conserves a high PSV aggregate and provides a waterproof layer.

VIA SHADE[®]

COLOURED ASPHALT SOLUTIONS

A true 'coloured' asphalt that can be used purely aesthetically or to fulfil specific functional or design criteria. For example, they can delineate particular areas such as parking bays; bus lanes or disabled persons access routes.

Available in green, buff and red, they are durable, colour stable with a proven track record.

VIA DRIVE[®]

DURABLE SURFACING FOR DRIVEWAYS AND ACCESS AREAS

Provides a cost effective, durable and aesthetically pleasing surface for high stress, low speed traffic areas, like driveways and access roads.

Designed to reduce damage caused by power steering, it offers a more resistant, low maintenance surfacing system. The strength of the material is due to the design and inclusion of a combination of components resulting in a superior performance.

VIA FOAM[®]

SUSTAINABLE FOAMED BITUMEN ASPHALT CONCRETE

Contains up to 100% recycled aggregate for use in both the base and binder courses of pavement construction. The VIAFOAM[®] system utilizes proven foamed bitumen technology and in conjunction with the versatility of CEMEX's mobile cold plant mix, can produce materials suitable for a wide range of applications.

It requires low energy, produces reduced emissions and is cost effective.

PAVING

CEMEX Paving is a leading surfacing contractor specialising in schemes from major highway and airfield surfacing works to smaller works on car parks and footways.

Through our national network, CEMEX offers comprehensive services to both private and public sector clients, promoting involvement at the earliest possible stage in order to develop long lasting relationships. By utilising the latest in paving technology, materials and operating a fully integrated management system, we provide the total solution to your construction, paving and maintenance needs.

ROLLER COMPACTED CONCRETE AND CBGM

CEMEX has developed highly effective solutions, substituting bituminous binders for cementitious materials. Our rigid composite solution employs a thin asphalt top layer, which retains the low noise benefits of asphalt but at a far lower cost, since the sub-layers are composed of highly supportive cementitious materials.

By substituting expensive bituminous binder courses and bases for CemPave RCC (Roller Compacted Concrete) or CemPave CBGM (Cement Bound Granular Materials) project times are typically 40% faster. And because it's more durable, pavements can be thinner resulting in up to 30% less material required.

The solution is highly cost effective for road construction and offers professional road designers and engineers more options and flexibility to manage much tighter budgets. It is approved for use by the Highways Agency and as it requires less lorry journeys to deploy, it's more sustainable.

For other applications, pure CemPave RCC and CemPave CBGM solutions can be deployed extremely effectively for requirements ranging from runways, private roads, large hard-standing areas such as ports and bus depots, and indeed anywhere there is the need for heavy plant.

Roller Compacted Concrete is laid using conventional asphalt paving equipment, delivers the same performance in terms of durability; strength and noise control but require a far reduced bitumen component. That means overall cost reduction and significantly reduced material volumes.



CEMEX's roller compacted concrete solutions reduce materials costs and installation times.



For domestic and retail applications CEMEX solutions provide high resistance to marking.



When high performance is required in tight time scales CEMEX has the experience you can rely on.

BUILDING PRODUCTS



The Garden & Driveway range is both beautiful and environmentally friendly.



Our tailored flooring solutions offer quality and flexibility.



CEMEX rail solutions are keeping Britain's railways on track.

CEMEX delivers a complete range of quality branded products and pre-cast solutions designed to meet the exacting standards and changing needs of the building and rail industry.

CEMEX Building Products cover a variety of cementitious-based solutions including concrete blocks and concrete block paving. We also design and deliver pre-cast floors and are the leading supplier of sleepers and crossing bearers.



LANDSCAPING

ReadyPave® offers an extensive range of concrete block paving and complementary accessories for the domestic and commercial market.

The ReadyPave® range includes concrete block permeable paving, designed to significantly reduce the risk of flooding when used in conjunction with Sustainable Urban Drainage Systems (SUDS). The range can be used for a variety of domestic and commercial applications.

VillageStone® is a range of garden landscaping products, inspired by the shape, texture and colour of quarried rock and designed to recreate the beauty of natural stone.



RAIL

Railway sleepers and crossing bearers are used in high-speed, main-line railway track applications and railway line interchanges. All products are produced to Network Rail Specification, BSI accredited ISO 9002 quality assurance and Link-Up accreditation standards.



AGGREGATE BLOCKS

The ReadyBlock® range of Dense and Lightweight Aggregate Blocks are designed to suit a wide range of building applications. The blocks can be used in a wide variety of internal and external applications where strength and durability are primary considerations.



BEAM AND BLOCK FLOORING

ReadyFloor™ offers 155mm and 225mm deep beam and block flooring systems for both domestic and commercial use offering a highly effective yet quick solution to most flooring needs. ReadyFloor™ is BSI Accredited to ISO 9001 Quality Assurance.

COMMITTED TO A SAFER AND MORE SUSTAINABLE FUTURE

HEALTH & SAFETY

CEMEX has a global framework for health and safety and a detailed UK policy aligned to UK standards.

We operate to a target of zero injuries and do not accept unsafe working practices that could cause accident or ill health to any of our workers or any member of the public directly affected by our activities.

Accident prevention, safeguarding employee health and environmental protection are an integral part of our company policy. CEMEX instils into all employees that there is no production need, competitive advantage, cost or timesaving measure that is worth an injury of any kind to any person.

Health and safety is an everyday concern and should be reflected at all times in employee behaviours. CEMEX has extended this commitment to safety beyond the organisation and is involved with a number of public initiatives to improve safety and awareness.

We always ensure that products are safe to transport, store, handle, use and dispose of. However, some products may carry risks to people's health and safety if the appropriate precautions are not taken.

To prevent such risks, CEMEX has a range of product safety sheets, which outline any main hazards and precautions that should be taken when handling these products. These are available on request or can be downloaded from our website.

CEMEX has the best accident rate in the industry and has won several industry health and safety awards including the prestigious John Crabbe Memorial Trophy for excellence in health and safety.



SUSTAINABILITY

CEMEX is a positive force wherever we undertake our work. Our philosophy is to continuously improve our sustainability and engage with people inside and outside the business by investing in sustainable initiatives and charities throughout the UK.



We are committed to sustainable development and recognise that our success depends not only on the quality of our products, service and financial performance, but also on the way we meet our health, safety, environmental and social responsibilities. CEMEX's environmental record is one we are proud of as we continue to develop ways to further enhance our commitment to sustainable development. Each year the CEMEX Group produces a global sustainability report detailing past and present initiatives and successes, as well as setting future challenges.

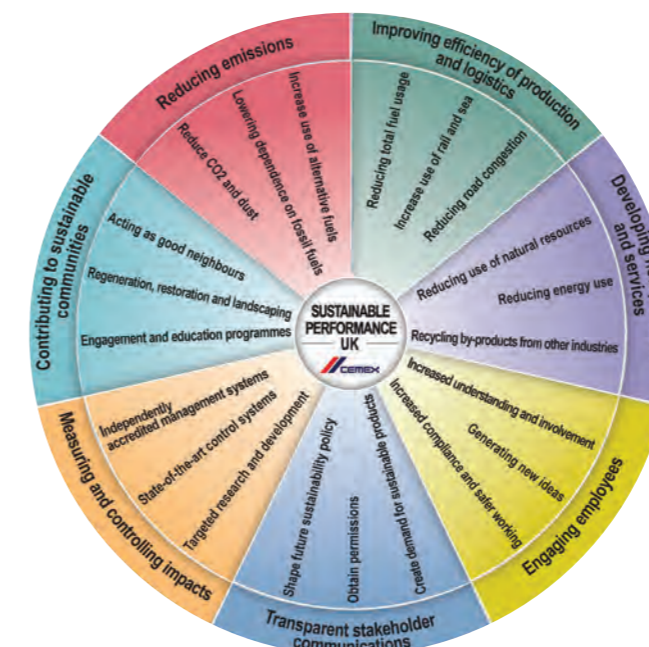
Across the UK, CEMEX is committed to ensuring actions and decisions taken today do not adversely affect the generations of tomorrow. The following are seen as key areas that we address to ensure sustainability:

- Management of Natural Resources
- Reducing Energy Consumption
- Reducing Emissions
- Biodiversity
- Respect for People

RESPONSIBLE SOURCING

All CEMEX products have achieved very good status under BES6001 the code for responsible producers. CEMEX has established a sustainability policy that will continue to improve our performance and help us achieve our business goals.

Through strong leadership and organisational cultural change we are working to improve all areas in our 'sustainability wheel'.



WITH OUR VAST NETWORK OF SUPPLY LOCATIONS YOU CAN BE SURE OF A LOCAL, FAST AND FRIENDLY SERVICE

**First for customer
service – that's our
commitment to you.**

- If we can't deal with your enquiry immediately, then we'll get back to you within 24 hours. Latest.
- 100% of our products meet or exceed relevant quality standards.
- We always aim to deliver within the agreed time frame. And if there's a problem, we'll call you.
- 100% of your issues or complaints will be dealt with within 24 hours.

**These are not just promises.
These are commitments.**



CEMEX UK MATERIALS LTD

CEMEX House, Evreux Way, Rugby,
Warwickshire CV21 2DT

CEMEX helpline 0800 667 827

www.cemex.co.uk

HELPING TO BUILD A **GREATER BRITAIN**